



**Public Service  
of New Hampshire**

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Public Service Company of New Hampshire  
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The Northeast Utilities System

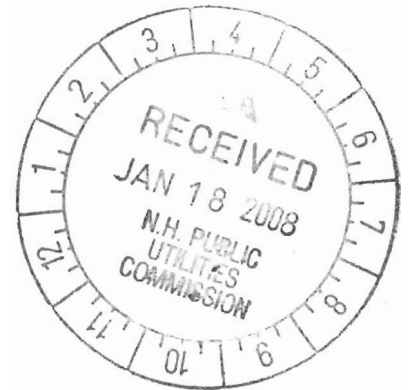
**Gerald M. Eaton**  
Senior Counsel

E-Mail: eatongm@psnh.com

January 18, 2008

Debra A Howland  
Executive Director and Secretary  
New Hampshire Public Utilities Commission  
21 S. Fruit Street, Suite 10  
Concord, NH 03301-2429

Re: Loss of Service Investigation Charges  
Docket No. DE 08-XXX



Dear Secretary Howland:

Pursuant to RSA 378:3 and N.H. Code Admin. Rule Puc §1605.02, Public Service Company of New Hampshire ("PSNH" or "the Company") hereby submits the original and two copies of revised tariff pages to establish new tariff charges to reimburse the Company for expenses incurred investigating, at a customer's request, certain occurrences of loss of service ("Loss of Service Investigation Charges"). The charge would apply only when the results of an investigation show that the loss of electric service is attributable to the customer's equipment.

PSNH will investigate any loss of service upon request of a customer. When the reason for the loss of service is the failure of PSNH's equipment or some malfunction of its system, PSNH will perform the repair and restore power without a Loss of Service Investigation Charge. When the loss of service is occasioned by the failure of the customer's equipment or facilities, the Company will impose a Loss of Service Investigation Charge. As the attached tariff pages show, there are charges for residential and small commercial customers for investigations during normal business hours and outside of normal business hours. The proposed tariff supplement also permits PSNH to charge large commercial and industrial customers PSNH's total costs incurred to investigate the loss of service.

Enclosed herewith are the proposed tariff pages, annotated tariff pages showing the proposed changes, and the Technical Statement of Rhonda J. Bisson. The proposed charges for residential and small commercial customers are based upon costs incurred for these investigations during calendar year 2006, not including overheads. As the Technical Statement explains, PSNH estimates that revenues will increase \$35,230 (from \$33,145 to \$68,375). PSNH has been charging \$80.00 for an investigation within normal business hours and \$105.00 for investigations outside of normal business hours. Commission approval had not been previously requested for these charges. When a charge is imposed, investigating this loss of service is not strictly "utility service" in that the utility's equipment or operations were not the cause of the loss of service. Nevertheless, PSNH is requesting approval for the charges in the event that the investigation is deemed to be utility service and so that a cost-based charge is imposed uniformly with the Commission's approval.

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Please let us know if there are any questions concerning this filing.

Sincerely,

A handwritten signature in black ink, reading "Gerald M. Eaton". The signature is written in a cursive style with a large, stylized "E" at the end.

Gerald M. Eaton  
Senior Counsel

Enclosures  
cc: Meredith A. Hatfield, OCA